



## **iEverydayCARE®**

**Benefits Summary** 

Managed by Redirect Health and **newpath** 

Routine Care can
Always be \$0
on Virtual Primary Care
with Redirect Health

24/7/365 In English & Spanish

Welcome to SIMPLE AND TRULY AFFORDABLE virtual-first healthcare on your terms. Your iEverydayCARE® membership provides real savings, 24/7/365 access to care, and a dedicated care team to ensure you always get the healthcare you need. Your membership includes primary care (virtual and in-office), mental health, free chiropractic, prescriptions, a large network of doctors, plus low costs for hospitalization and so much more.



# We Put People First! Care Navigation Works for Everyone.

Finally! Healthcare on your terms – access care anytime, from anywhere, 24/7/365.



#### **Everything You Want in a Healthcare App – and More**



Access Your ID Card(s)



Speak with a Medical Provider



Access Plan Details



Renew Prescriptions



Update Your Information



Submit receipts or billing questions

#### Start with the Redirect Health Member App

- Available to answer any questions 24/7/365 in English and Spanish
- If you have a medical need simply use the Member App, call or text
- Our Care Team is made up of healthcare experts and medical providers



#### We Navigate and Coordinate Your Care

- We'll help you determine if virtual, in-person, urgent, or emergency care is needed
- Connect to a virtual medical provider at a convenient time for you who will determine if further in-office care is needed
- We'll assist with any next steps, such as in-office visit scheduling or filling prescriptions at a nearby pharmacy so you never waste any time



- We find you the right level of care to address your medical needs, so you never pay more than you should
- Whether you had a virtual or in-person visit, we follow-up after your visit to make sure your care plan is staying on track
- Ever have a question? The Care Team is available 24/7/365





	iEverydayCARE®1 Routine Care	iEverydayCARE¹ Hospitalization			<b>iEverydayCARE</b> <sup>1</sup> Hospitalization PLUS		
Pricing* Primary Member:	Any Age	Age 18-44	Age 45-59	Age 60-64	Age 18-44	Age 45-59	Age 60-6
Member Only	\$145	\$ <b>349</b>	\$ <b>419</b>	\$ <b>509</b>	\$ <b>424</b>	\$ <b>519</b>	\$ <b>634</b>
Member + Spouse	<sup>\$</sup> 260	<sup>\$</sup> 699	\$819	\$949	\$849	\$1,019	\$1,199
Member + Child(ren)	<sup>\$</sup> 260	\$729	\$849	\$979	\$879	\$1,049	\$1,229
Member + Family	\$385	\$1,089	\$1,199	\$1,239	\$1,314	\$1,499	\$1,614
Multiplan MPHCS Practitioner Network (or add a doctor 48 Hours prior to visit)2							
Routine Care							
<ul> <li>Virtual Primary Care (24/7/365)</li> <li>In-Office Primary &amp; Urgent Care</li> <li>Pediatric Care</li> <li>Annual Adult Physical<sup>3</sup> &amp; Well Child<sup>3</sup></li> <li>Chiropractic (12 free visits per year)</li> <li>X-rays</li> <li>member responsibility</li> <li>Virtual and In-Network Office Visit with Pre-Authorization</li> </ul>	•	<b>⊘</b>		✓			
*20 member responsibility Out-of-Network Office Visit with Pre-Authorization  *50 member responsibility In-Network or Out-of-							
Network Visit without 48 Hour Preparation/Pre-Authorization							
*0 member responsibility Labs RedirectHealth.com/labs	<b>⊘</b>	<b>Ø</b>		<b>⊘</b>			
O member responsibility  Mental Health Tele-Counseling Pre-Authorization Required	<b>Ø</b>	<b>⊘</b>		<b>⊘</b>			
Rx & Immunizations RedirectHealth.com/rxformulary Discount program - prices may vary depending on pharmacy location, quantity & dosage	<b>Ø</b>	<b>⊘</b>					
Specialist / Advanced Imaging / Hospital							
Specialist Consults & Care							
50 member responsibility <sup>4</sup> with 48 Hour Pre-Authorization				•			
<b>50 member responsibility</b> MRI, PET, CT scans, ultrasound, colonoscopy, mammogram and other imaging	Care Navigation Only						
Hospital Care - Inpatient & Outpatient <sup>5</sup> Individual \$2,000 initial member responsibility 20% co-share   \$4,000 out-of-pocket max <sup>6</sup> Family \$4,000 initial member responsibility 20% co-share   \$6,000 out-of-pocket max <sup>6</sup> Emergency Room \$500 initial member responsibility + 20% co-share	Appointment preparation, coordination, navigation, alternative funding management, and pre-negotiations 100% Member Responsibility						
Excluded Services <sup>7</sup> Pre-existing conditions, organ transplants, dialysis, skilled nursing, advanced psychiatric care, orthopedic joint replacement and specialty & non-formulary medications	Care Navigation Only  Appointment preparation, coordination, navigation, alternative funding management, and pre-negotiations  100% Member Responsibility				Chemotherapy medication \$30,000 sharing limit® Dialysis \$10,000 sharing limit® Skilled nursing \$5,000 sharing limit® Air ambulance \$5,000 sharing limit® Pre-existing exclusions apply 12 month look back		

This program is NOT insurance. iEverydayCARE is managed by Redirect Health exclusively for members of the Reimagined Society. The Medical Cost Share risk pool is managed by Newpath Medical Inc., a Wyoming Medical Cost Share organized pursuant to Wyo. Stat. Ann. 26-1-104. See program guide for details. Redirect Heath and Newpath Medical Inc. are not insurance companies. This program does NOT meet the minimum requirements for MEC (Minimal Essential Coverage) or the ACA (Affordable Care Act). New Jersey, Massachusetts, Vermont, California, Rhode Island and the District of Columbia have passed their own state-level individual mandate laws that mirror the Federal Affordable Care Act. Redirect Health and Medical Cost Share memberships do not satisfy the new individual mandate requirements of these states. It should be expected that state enforced penalties may apply in these states. See State Sectics becaffic Disclosures for more information regarding program limitations. 2 Any doctor who accepts the Redirect Health Usual, Customary & Reasonable (UCR) Agreement can be in-network This overview is intended only as an illustration of the benefit plan design. Please refer to Membership Guidelines for actual coverage, limitation, and exclusion provisions. 3 Routine physical/exam; generoling mammogram; pap smear; prostate testing(PSA); other routine lab and immunizations. 4 Maximum allowable is 140% of Medicare allowable. 5 Pre-authorization ReQUIRED for ALL NON-EMERGENCY Care. 6 Eligible benefits subject to initial member responsibility and member co-shares counts toward max out-of-pocket. Excludes prescription drug benefits, pre-existing conditions, and subject to program sub-limits. 7 See Membership Guidelines for coverage limitations and details. 8 Maximum sharing after initial member responsibility.



## **How Your Membership Works**

Get the most out of your healthcare by following these simple steps.

#### What if I need care?

Always use the <u>Member App</u> to schedule care and prepare for your appointments. Many times you'll get everything you need over the phone. Your Care Team will make sure you always get the right care. Never spend more than you should.

#### What if I get a bill?

Submit doctor's bills through the SECURE Member App (but most times we'll pay your doctor before you get a bill)

#### What if I have extra questions?

Expedite any request or obstacle on the Member App or use RedirectHealth.com/ExtraHelp

Please visit

RedirectHealth.com/app
to download the App



### **How Needs are Shared with the Community**

Your Redirect Health membership protects you and your family from high-dollar medical expenses

#### **Contact us FIRST**

Always contact Redirect Health FIRST to initiate any medical need 24/7/365 - the Member App is the best way.



#### **Choose a doctor**

A medical provider will be recommended or you can choose your own from a large network. You can even add a doctor

Members can expedite any request **RedirectHealth.com/ExtraHelp** 

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#### Claims payment

Redirect Health assembles and reviews claims and submits them to the Plan Administrator for payment.\*



#### **Advocacy**

Redirect Health will arrange and coordinate qualifying financial assistance programs, manage alternative funding options, and pre-negotiate costs of services.



## Physician-to-Physician case management

A Redirect Health clinician coordinates with your doctor to facilitate care and prevent unnecessary missed work and spending. Streamlined coordination, navigation & pre-negotiation is our goal.

## How Pre-Existing Conditions are Shared (iEverydayCARE Hospitalization Only)

A condition is considered pre-existing for a member or dependent if symptoms or treatment have occurred within the 12 months prior to joining the Medical Cost Share. See the Membership Guidelines for detailed description of what will be considered a pre-existing condition. Controlled diabetes, hypertension, high cholesterol, seasonal allergies and intermittent asthma will not be considered pre-existing when reported prior to membership effective date.

Conditions beginning after a member's effective date will be shared after paying a \$2,000 initial member responsibility then 20% with a maximum out-of-pocket of \$4,000^ per year. See the Membership Guidelines for sharing rules.

**Additional Sharing Restrictions and Limitations** See Member Guidelines Pre-existing conditions become eligible for sharing based on members' tenure with the plan, as indicated by the following graduated sharing schedule:

Time After Membership Effective Date	Shareable
First 12 months	Not shareable
Months 13-24	Shareable to \$25,000
Months 25-36	Shareable to \$50,000
Month 37 and after	Shareable to \$125,000

<sup>\*</sup>Specialist, advanced imaging, and hospital claims must be pre-authorized and coordinated by Redirect Health to be eligible for payment.

ASubject to program sub-limits. Prescription drug benefits are not included in out-of-pocket max calculation.