

# iEverydayCARE® with Hospitalization

**INDIVIDUAL & FAMILY BENEFITS SUMMARY** 



Better healthcare for everyone. It's what you deserve!

Redirect Health members will tell you how much they feel guided and taken care of. It's our promise. iEverydayCARE provides real savings, 24/7 access, and protection against high-dollar medical expenses. And always with eliminating unnecessary spending of your time and money.

## Always Use the App First

Expedite anything www.RedirectHealth.com/ExtraHelp

This program does NOT meet the minimum requirements for MEC (Minimal Essential Coverage) or the ACA (Affordable Care Act). New Jersey, Massachusetts, Vermont California, Rhode Island and the District of Columbia have passed their own state-level individual mandate laws that mirror the Federal Affordable Care Act. Redirect Health and Medical Cost Share memberships do not satisfy the new individual mandate requirements of these states. It should be expected that state enforced penalties may apply in these states. See State Specific Disclosures (RedirectHealth.com/state-disclosures) for more information regarding program limitations.



**BENEFITS FEATURES** 

## **Nationwide** Virtual - First Healthcare

#### FROM YOUR HOME

- Schedule a Virtual Primary Care visit with the Right Provider
- Get the Right Care
- Get the Right Prescription & Testing

#### WE WILL

Follow Up to ensure you're on the Right track







#### Your Medical Records at our Finger Tips

Having the important information allows us to do much more for you. Safely uploading your info to the Redirect platform is the first step. It's easy, and all from the App.

#### **Know Your Costs**

It's important you always know the cost of your care BEFORE starting. Surprise non-emergency medical bills are not cool.

#### Follow-Up Matters

Sometimes you won't respond to a treatment plan. Sometimes the plan will need to be modified and/or changed all together. Count on your Redirect Health team to do what we say we will. Count on us to finish what we start. You'll get the follow-up you need.

#### Please & Thank You

Let's keep this promise simple. Expect us to get back to you promptly, and to always be nice.

#### iEverydayCARE<sup>1</sup>

Virtual	Drimary	Care Visits	(2/./7/765)
virtuai	Primary	Care visits	124///3031

**Primary Care Office Visits** 

**Labs** (most routine)

Annual Adult Physical & Well Child

Chiropractic Office Visits (12 visits per plan year)

X-ray

Mental Health & Counseling (See page 6)

Dental & Vision (See page 7 & 8)

## \$0 Copay & No Deductible\*

#### Always Use the App FIRST www.RedirectHealth.com/app

**EXPEDITE ANYTHING** www.RedirectHealth.com/ExtraHelp

**Discount Program** 

#### Prescription Drug Programs (Directed through Redirect Health or no benefit)

#### **Rx and Immunizations**

**Prescription Drug Discount Program** 

#### **Other Care**

MRI, PET, & CT Scans

**Specialist Consults & Care** 

Hospital Care (Inpatient Care & Outpatient Services)

**Emergency Room Service** 

Coordination, Navigation, Negotiation Always Use the App FIRST

\$1,000 per condition member responsibility\*† \$3,000 annual out-of-pocket max per family\*†

iEverydayCARE®
with Hospitalization

MEMBER ONLY	\$319
MEMBER & SPOUSE	\$639
MEMBER & CHILD(REN)	\$639
MEMBER & FAMILY	\$899

This program is NOT insurance and is managed by Redirect Health exclusively for members of the Reimagined Society. The risk pool is managed by Newpath Medical, a Wyoming Health Sharing Ministry organized pursuant to Wyo. Stat. Ann. §26-1-104. This program does NOT meet the minimum requirements for MEC (Minimal Essential Coverage) or the ACA (Affordable Care Act). New Jersey, Massachusetts, Vermont, California, Rhode Island and the District of Columbia have passed their own state-level individual mandate laws that mirror the Federal Affordable Care Act. Redirect Health and Medical Cost Share memberships do not satisfy the new individual mandate requirements of these states. It should be expected that state the properties of the second of the secenforced penalties may apply in these states. See State Specific Disclosures (RedirectHealth.com/state-disclosures) for more information regarding program limitations. I See Membership Guidelines for details of sharing and limits. 2 Households with at least one member who smokes will be assessed an additional \$75 monthly fee. † Excludes Prescription Drug Benefits, Pre-Existing Conditions, and subject to program sub-limits. \* Only when directed by Redirect Health. There is no sharing if Redirect Health does not initiate and guide care.



## First things FIRST.

Can this Plan really provide the quality you need at such a low price? If something bad happens, will this plan really take care of my family and me? We hear you and those would be our first questions too. Long answer short, Yes! An association Medical Cost Share Plan structured and managed THIS WAY protects you and your family from the high-dollar medical expenses life brings.

## How it Works

Your Newpath Medical Cost Share program managed by Redirect Health

- Always use the App to schedule care. Download the App (www.RedirectHealth.com/app)
- 2 Your concierge and physician team will make sure you always get the right care. And they'll help you not spend more than you should.
- 3 Submit doctor's bills through the SECURE App (but most times we'll pay them before you get a bill)
- 4 Expedite any request or obstacle with www.RedirectHealth.acom/ExtraHelp







# How Needs are Shared with the Community

### You Have a Large **Medical Expense**

#### Always use the App first

Examples: Appendicitis, broken bones, fractures, lacerations, cyst removal, car accidents, infectious diseases, gastrointestinal issues, liver disease, cancer, stroke, heart attacks, medically necessary surgery, and more





#### **CLAIMS PAYMENT** Redirect Health assembles and reviews claims and submits them to the Medical Cost Share Plan Administrator for payment. Only claims initiated or coordinated by Redirect Health will be shared with community.

**ADVOCACY** Redirect Health will arrange and coordinate qualifying financial assistance programs and pre-negotiate costs of services.

PHYSICIAN-TO-PHYSICIAN **CASE MANAGEMENT** A Redirect Health clinician

coordinates with your doctor to facilitate care and eliminate unnecessary spending. Streamlined navigation is our goal.

## How Pre-Existing Conditions are Shared

A condition is considered pre-existing for you or a dependent if symptoms or treatment have occurred within the 12 months prior to joining the Medical Cost Share. See the Membership Guidelines for detailed description of what will be considered a pre-existing condition. Controlled diabetes, hypertension, high cholesterol, seasonal allergies and intermittent asthma will not be considered pre-existing when reported prior to membership effective date.

Pre-existing conditions become eligible for sharing based on members' tenure with the plan, as indicated by the following graduated sharing schedule:

Time After Membership Effective Date	Shareable
First 12 months	Not shareable
Months 13-24	Shareable to \$25,000
Months 25-36	Shareable to \$50,000
Month 37 and after	Shareable to \$125,000

Conditions beginning after a Member's effective date will be shared after the \$1,000 per condition initial member responsibility and/or the annual \$3,000 family maximum out-ofpockets have been met. See the Membership Guidelines for sharing rules.

#### **Additional Sharing Restrictions**

See Member Guidelines for detailed shareable restrictions. Households with one or more tobacco users will incur an additional \$75/mo added to the membership price.



## Medical Examples

Below are a range of potential medical conditions from minor to major that illustrate the way a Redirect Health member with Newpath Medical Inc.'s Medical Cost Share would manage their costs with the larger community. Conditions are only shareable if initiated or coordinated by Redirect Health. Always use the app as soon as reasonably possible.\*

The examples below are based on the member paying the first \$1,000 per need or condition with a maximum out-of-pocket of \$3,000 per year.

#### **Sinus Infection**

You feel awful and use the Redirect Health App to describe how you are feeling.

Redirect Health – <b>Use the App First</b> Prescription (member responsibility)	
Your Total Cost (Initial Member Responsibility & Prescriptions)	

#### **Broken Ankle**

You break your ankle falling off step stool at home and after speaking with a Redirect Health provider, go to local emergency facility.

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Redirect Health – <b>Use the App First</b>	\$0		
Physician-to-Physician case management	\$0		
ER visit (cash pay price)	\$3,000		
X-ray (cash pay price) (x 2)	\$100		
Follow-up office visits (x 2)	\$200		
Prescription (member responsibility)	\$25		
Shared with Community	-\$2,325		
Your Total Cost (Initial Member Responsibility & Prescriptions)	\$1,025		

#### Pregnancy

You become pregnant and have prenatal care for 9 mos. You can use any OBGYN doctor. Member has normal vaginal delivery and postnatal care.

Redirect Health – Use the App First	\$0
Physician-to-Physician case management	\$0
Prenatal and Postnatal care	\$3,000
Ultrasounds and Lab Work	\$1,000
Delivery	\$5,000
Shared with Community	-\$7,000
Your Total Cost (Initial Member Responsibility & Prescriptions)	\$2,000 <sup>^</sup>

#### **Strep Throat**

You have a horrible sore throat and need to know if it's strep. You speak with a Redirect Health provider and get scheduled for a local clinic visit.

Redirect Health - Use the App First	
Local clinic visit	\$100
Strep Test	\$35
Prescription (member responsibility)	\$10
Shared with Community	-\$135
Your Total Cost (Initial Member Responsibility & Prescriptions)	\$10

#### **Finger Laceration**

You lacerate your finger while preparing dinner and, after speaking with a Redirect Health provider. you are directed to an urgent care facility.

Redirect Health – <b>Use the App First</b>	\$0
Urgent Care fee	\$125
Shared with Community	-\$125
Your Total Cost (Initial Member Responsibility & Prescriptions)	\$0

#### **Heart Attack**

You have a heart attack at home and are taken to the ER by ambulance. You spend 5 days in the hospital and receive: EKG, surgery, and post-surgery cardiologist visits. Doctors prescribe medications for maintenance.

Redirect Health – <b>Use the App First</b>	\$0		
Physician-to-Physician case management	\$0		
Hospital bill	\$54,600		
Anesthesia and Surgery	\$22,000		
Prescriptions (member responsibility)	\$425		
Follow-up specialist visits (x 3)	\$675		
Shared with Community	-\$76,700		
Your Total Cost (Initial Member Responsibility & Prescriptions)	\$1,425		

<sup>\*</sup>Timely communication and collaboration with Redirect Health is important for members getting the right price. Medical costs NOT initiated or coordinated by Redirect Health will NOT be shared with Community. Prices are estimates and can vary by state, facility, and individual cases. \*For maternity, members are responsible to pay two times their per condition member responsibility. 100% of eligible medical expenses are shared afterward.



## DialCare Mental Wellness

## **FREE Unlimited Consultations**

Connect with the care you need when and where you need it.

Access to licensed counselors via virtual or telephonic consultations

Scheduled appointments with mental health professionals



DialCare Mental Wellness is a program designed to provide safe, secure and private means of seeking mental health assistance from licensed counselors via virtual or telephonic counseling sessions.

DialCare Mental Wellness counselors can assist members with conditions such as depression, anxiety, grief, relationship problems and more. This unique program offers an app-based interface, connecting members with our counselors not only over the phone, but via video chat as well.

#### DialCare Mental Wellness is easy to use.

- Members can schedule an appointment with a counselor from 7 a.m. to 10 p.m. seven days a week.
- DialCare Mental Wellness counselors will reach out via phone or video chat upon request.
- Counselor appointments last for 30 minutes.
- Follow-up sessions may be scheduled for the member's convenience.
- Consultations are available in both English and Spanish.

#### What conditions can DialCare Mental Wellness counselors treat?

- Depression
- Stress
- Eating Disorders
- Addiction

- Relationship problems
- Anxiety
- Grief
- And more

#### How to Use:

Simply follow the link you received in your email to complete your registration, download the DialCare mobile app or visit dialcare.com/verify. If you're having problems registering, you can use your **Redirect Health App for assistance.** Once registered, you can log in online at member.dialcare.com or through the mobile app to request consultations or to update your account.



## Careington POS Dental Network

Careington International Corporation is one of the most recognized professional dental networks in the nation and boasts one of the largest dental networks nationally with a focus on neighborhood dentists. Careington networks are a leader in member-transparent pricing with robust fee schedules.

All dentists must meet highly selective credentialing standards based on education, background, license standing and other requirements

You may visit any participating dentist on the plan and change providers at any time

#### **Careington Plan Features**

<b>Dental Procedures</b> — Routine oral exams, unlimited cleanings, and major work such as dentures, root canals, and crowns	Save 20% to 50%
Orthodontics — Including braces and retainers for children and adults	Save 20%
<b>Specialists</b> — Endodontics, Oral Surgery, Pediatric Dentistry, Periodontics, and Prosthodontics where available	20% Reduction on Normal Fees
Cosmetic Dentistry — Includes bonding and veneers	Save 20%

Sample Dental Savings	Plan Cost*	Regular Cost**	Savings Amount	Savings Percent
Adult Cleaning	\$63	\$132	\$69	<b>52</b> %
Child Cleaning	\$46	\$94	\$48	51%
Routine Checkup	\$33	\$78	\$45	58%
Extensive Oral Exam	\$56	\$136	\$80	59%
Four Bitewing X-Rays	\$42	\$89	\$47	53%
Composite (White) Filling	\$98	\$210	\$112	53%
Crown (porcelain fused to noble metal)	\$804	\$1,498	\$694	46%
Complete Upper Denture	\$1,067	\$2,152	\$1,085	50%
Molar Root Canal	\$777	\$1,459	\$682	<b>47</b> %
Extraction (single tooth)	\$109	\$255	\$146	<b>57</b> %

<sup>\*</sup>These fees represent the average of the assigned POS fees in the Los Angeles, Orlando, Chicago & NYC metropolitan areas.

Prices subject to change.

#### **How to Access the Discount**





To locate a participating provider, please use your Redirect Health App or

visit careington.com to access the online provider search.

#### Step 2

When scheduling an appointment, please inform the participating provider's office you are a member of the Careington Dental Network.

#### Step 3

Please present your Careington ID card upon arrival to receive savings.

#### Step 4

The provider will collect payment at the time of service. You are responsible for paying the total bill, less the applicable savings, when service is provided.

THIS PLAN IS NOT INSURANCE and is not intended to replace health insurance. This plan does not meet the minimum creditable coverage requirements under M.G.L. c.111M and 956 CMR 5.00. This plan is not a Qualified Health Plan under the Affordable Care Act. This is not a Medicare prescription drug plan. The range of discounts will vary depending on the type of provider and service. The plan does not pay providers directly. Plan members must pay for all services but will receive a discount from participating providers. The list of participating providers is at www.careington.com/members. A written list of participating providers is available upon request. You may cancel within the first 30 days after effective date or receipt of membership materials (whichever is later) and receive a full refund. Discount Plan Organization and administrator: Careington International Corporation, 7400 Gaylord Parkway, Frisco, TX 75034; phone 800-441-0380. This plan is not available in Utah, Vermont and Washington.

<sup>\*\*</sup>Regular cost is based on the average of the 80th percentile usual and customary rates as detailed in the 2018 FAIR Health Report in the Los Angeles, Orlando, Chicago & NYC metropolitan areas.





VSP Vision Savings Pass is a discount vision program that offers savings on eye care and eyewear. With the best choices in eyewear, VSP makes it easy to find the perfect frame. Members can choose from great brands like Anne Klein, bebe®, Calvin Klein, Flexon®, Lacoste, Nike, Nine West, and more.\*

#### Members receive:

- Access to discounts through a trusted, private-practice VSP doctor
- One rate of \$50 for eye exams\*\*
- 15% savings on contact lens exams\*\*\*
- Special pricing on complete pairs of glasses and sunglasses
- Unlimited use on materials throughout the year
- Exclusive Member Extras and special offers

#### **Sample Vision Savings**

#### **Reduced prices and savings**

WellVision Exam® Service	<ul> <li>\$50 with purchase of a complete pair of prescription glasses.</li> <li>20% off without purchase.</li> <li>Once every calendar year.</li> </ul>
Retinal Screening	Guaranteed pricing with WellVision Exam, not to exceed \$39.
Lenses	With purchase of a complete pair of prescription glasses: • Single vision \$40 • Lined trifocals \$75 • Lined bifocals \$60 • Polycarbonate for children \$0
Lens Enhancements	Average savings of 20-25% on lens enhancements such as progressive lenses, and scratch-resistant and anti-reflective coatings.
Frames	• 25% savings when a complete pair of prescription glasses is purchased.
Sunglasses	• 20% savings on unlimited non-prescription sunglasses from any VSP doctor within 12 months of your last WellVision Exam.
Contact Lenses	• 15% savings on contact lens exam (fitting and evaluation).
Laser Vision Correction	<ul> <li>Average 15% off the regular price or 5% off the promotional price; discounts only available from contracted facilities.</li> </ul>

To find a VSP doctor, use your Redirect Health App or visit www.vsp.com. At your appointment, tell your VSP doctor that you're a VSP member for immediate savings on eye exams and eyewear.

<sup>\*</sup> Brands subject to change. \*\* This cost is only available with the purchase of a complete pair of prescription glasses; otherwise you'll receive 20% off an eye exam only. \*\*\* Applies only to contact lens exam, not materials. You're responsible for 100% of the contact lens material cost.







## There's rarely only one pathway when you have a serious condition.

That's why **Redirect Health** guides you through a simple and easy process that helps you know what you need. To know all your options. So you and your family can make the wise and smart decisions right for you. But always with Redirect Health's Medical Director right at your side the entire time. Always working with your doctors to keep everything you will need highly organized and timely. Making sure you always get the right care. And we know finances and affordability matter, so count on our team to make sure your coverage is optimized so your out-of-pocket costs are minimized.

## Redirect Health's 2nd Opinion Process

#### Step 1: Preparation

Let us do the work. Redirect Health's expert care team will work with your doctors to prepare for your 2nd Opinion virtual consultation. Organizing appointments for x-rays, MRI's, lab work, and whatever else you need.



#### Step 2: Discovery

Join a live video consultation with Redirect Health's Medical Director and the appropriate specialist as they discuss your options and choices for the best care and outcome. Imagine having a trusted doctor at your side as the various testing and treatment pathway options are discovered.

And invite anyone you want – a family member, another doctor? This meeting is for you. It will be recorded so you can watch and share with whomever you wish.

#### Step 3: Deciding Together

There's no hurry. Sleep on what you just experienced. Then discuss your options and choices with Redirect Health's Medical Director. So you can decide together what makes the most sense for you.