

# **EverydayCARE®**

**Group Employer Benefit Summary** 

Managed by Redirect Health and

newpa--h



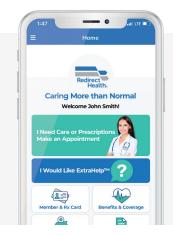
SIMPLE AND TRULY AFFORDABLE HEALTHCARE FOR

2 TO 19 ELIGIBLE EMPLOYEES AND THEIR FAMILIES



# We Put People First! Care Navigation works for everyone.

Finally! Healthcare on your terms – access care anytime, from anywhere, 24/7/365.



## **Everything You Want in a Healthcare App – and More**



Access Your ID Card(s)



Speak with a Medical Provider



Access Plan Details



Renew Prescriptions



**Update Your** Information



Submit receipts or billing questions

#### **Start with the Redirect Health Member App**

- Available to answer any questions 24/7/365 in English and Spanish
- If you have a medical need simply use the Member App, call or text
- Our Care Team is made up of healthcare experts and medical providers



#### We Navigate and Coordinate Your Care

- We'll help you determine if virtual, in-person, urgent, or emergency care is needed
- Connect to a virtual medical provider at a convenient time for you who will determine if further in-office care is needed
- We'll assist with any next steps, such as in-office visit scheduling or filling prescriptions at a nearby pharmacy so you never waste any time



- We find you the right level of care to address your medical needs, so you never pay more than you should
- Whether you had a virtual or in-person visit, we follow-up after your visit to make sure your care plan is staying on track
- Ever have a question? The Care Team is available 24/7/365



## **EverydayCARE® Hospitalization** | 2-19 Employees

**Minimum Employee Participation** 

Redirect Health EverydayCARE 1

EverydayCARE 1

Managed by newpa--h Hospitalization Multiplan PHCS Practitioner Network (or add a doctor 48 Hours prior to visit)† **Routine Care – Use the App** ✓ Virtual Primary Care (24/7/365) Urgent Care Annual Adult Physical & Well Child Chiropractic (12 free visits per year) X-rays **50 copay** Virtual Visit and at preferred PCP offices and urgent cares \$20 copay \* Office Visit with Pre-authorization WAIVED \$50 employee responsibility 2 without 48 Hour Preparation/Pre-authorization **\*0 copay Labs** RedirectHealth.com/labs **\*O copay** Mental Health Tele-Counseling Pre-authorization REQUIRED **Rx & Immunizations** (\$10, \$25, \$50, \$100) RedirectHealth.com/rxformulary Copays may vary depending on pharmacy location, quantity, and dosage. Specialist / Hospital / Advanced Imaging - Use the App **Specialist Consults & Care** \$50 copay employee responsibility with 48 Hour Pre-authorization \$50 employee responsibility MRI, PET, CT Scans, Ultrasound and other imaging (48 Hour Pre-authorization) **Care Navigation Only** Appointment preparation, **Hospital Care - Inpatient & Outpatient<sup>4</sup>** coordination, navigation, alternative funding Individual - (non-embedded) plan year management, \$2,000 Initial Employee Responsibility 20% coinsurance | \$4,000 out-of-pocket max\* and pre-negotiations Family - (non-embedded) plan year \$4,000 Initial Employee Responsibility 20% coinsurance | \$6,000 out-of-pocket max\* **Emergency Room** \$500 + 20% Employee Responsibility Excluded Services<sup>3</sup> Care Navigation Only - Appointment preparation, Pre-existing conditions, organ transplants, dialysis, skilled coordination, navigation, alternative funding management, nursing, advanced psychiatric care and specialty & nonand pre-negotiations formulary medications **Guidelines ACA Compliance** Satisfies Penalty A (MEC) **Minimum Employer Contribution** 100% of Employee Only 50% of Employee Only

EverydayCARE is an ERISA self-funded insurance plan managed by Redirect Health exclusively for members of the Modern Business Council. The captive risk pool is managed by Newpath Mutual Insurance Company and the Medical Cost Share risk pool is managed by Newpath Medical Inc., a Wyoming Health Sharing Ministry organized pursuant to Wyo. Stat. Ann. §26-1-104. See program guide for details. 1 Routine physical/exam; gynecological exam; mammogram; pap smear; prostate testing (PSA); other routine lab and immunizations. 2 Maximum allowable is 140% of Medicare allowable. 3 See Summary Plan Document (SPD). 4 Pre-authorization REQUIRED for ALL NON-EMERGENCY Care † Any doctor who accepts the Redirect Health Usual, Customary & Reasonable (UCR) Agreement can be in-network. \*Eligible benefits subject to deductible and copay counts toward max out-of-pocket. Excludes prescription drug benefits, pre-existing conditions, and subject to program sub-limits. This overview is intended only as an illustration of the benefit plan design. Please refer to your Plan Document for actual coverage, limitation, and exclusion provisions. ©Copyright Redirect Health® 2023. All rights reserved. GRP1074 EverydayCARE® 2 to 19 EMP 1023 3

50% of Full-Time Employees



## **How the plan works**

Protect your company and your employees from high-dollar medical expenses

Plan Compliance

Your company plan is set up to comply with ERISA and the Affordable Care Act (Penalty A). The risk pools are managed by Newpath Mutual Insurance Company and Newpath Medical Inc.

2 Plan Management

Redirect Health manages the program with the extra care your employees need - Appointment Preparation, concierge access, coordination, navigation and pre-negotiation.

Predictive Healthcare

Even before your plan's effective date Redirect Health starts learning about your employees' healthcare needs and the obstacles that may get in their way. Proactive, predictive and smart healthcare.

**4** Contact us First

Your employees always use the Member App first (available 24/7) so they can schedule the quality healthcare they need quickly with the lowest outof-pocket costs. Most times your employee's EverydayCARE costs will be \$0 - that's what we're aiming for. Always the right care at the right price.



# What makes Redirect Health unique

Your employees always get the right care at the right price.





# How Needs are shared with the community

Your Redirect Health plan protects your employees from high-dollar medical expenses

#### **Always Contact us FIRST**

Always contact Redirect Health FIRST to initiate any medical need 24/7/365 the Member App is the best way.

#### **Choose a doctor**

A medical provider will be recommended or your employee can choose their own from a large network. Employees can even add a doctor to the network. Ask us how.

Employees can expedite any request **RedirectHealth.com/ExtraHelp** 

#### Claims payment

Your provider sends claims to the Plan Administrator. We review and submit them for payment.



#### Advocacy

Redirect Health will arrange and coordinate qualifying financial assistance programs, manage alternative funding options, and prenegotiate costs of services.



#### Physician-to-Physician case management

A Redirect Health clinician coordinates with your employee's doctor to facilitate care and prevent unnecessary missed work and spending. Streamlined coordination, navigation and pre-negotiation is our goal.

# **How Pre-Existing Conditions are shared**

A condition is considered pre-existing for an employee or dependent if symptoms or treatment have occurred within the 12 months prior to joining the Medical Cost Share. See the Membership Guidelines for detailed description of what will be considered a pre-existing condition. Controlled diabetes, hypertension, high cholesterol, seasonal allergies and intermittent asthma will not be considered pre-existing when reported prior to membership effective date.

Conditions beginning after an Employee's effective date will be shared after paying their \$2,000 initial member responsibility then 20% with a maximum out-of-pocket of \$4,000\* per year. See the Membership Guidelines for sharing rules.

#### **Additional Sharing Restrictions**

See Member Guidelines for detailed shareable restrictions.

Pre-existing conditions become eligible for sharing based on members' tenure with the plan, as indicated by the following graduated sharing schedule:

Time After Membership Effective Date	Shareable	
First 12 months	Not shareable	
Months 13-24	Shareable to \$25,000	
Months 25-36	Shareable to \$50,000	
Month 37 and after	Shareable to \$125,000	

<sup>\*</sup> Excludes prescription drug benefits and subject to program sub-limits.



# **Resilience PRO by Orriant Mental Wellness**

Life can be stressful. The path to mental wellness starts right here.



## With the support of:

- Mental Wellness Consultants
- Life Coaches
- Mental Health Crisis Counselors 24/7

## Get help navigating life's challenges

Resilience PRO provides Redirect Health members effective tools, programs, suggestions, and coaching to help navigate the ups and downs of emotional and mental health. Resilience PRO provides gradual and measured behavioral changes – a new personal journey.

## **\$0 COPAY Consultations via video or telephone**

Schedule appointments 8 am to 5 pm MT (weekdays) or, call any time in the event of an urgent crisis.

- Appointments last for up to 30 minutes.
- Consultations are available in both English & Spanish.

#### Resilience PRO will help with any of the following:

- Depression
- Grief/Trauma
- Financial Woes
- Addictions
- Self-esteem

- Stress/Anxiety
- Isolation/Loneliness
- Emotional Struggles
- Coping Skills
- Obsessiveness

- Relationships
- Job Issues
- Well-being
- Anger
- And more

Contact us 24/7/365 through the App to schedule care



# 2nd opinion program

When you're diagnosed with a serious condition, everything is different. Priorities change. Who can you trust? How should you think about your time, money, job, and the doctors you will need.





## There's rarely only one pathway when you have a serious condition.

Our program guides you through a simple and easy process that helps you know all your options. So you and your family can make the wise and smart decisions right for you. But always with Redirect Health's Medical Director right at your side the entire time. Always working with your doctors to keep everything highly organized and timely. Making sure you always get the right care. And we know finances and affordability matter, so count on your team to make sure your coverage is optimized so out-of-pocket costs are minimized.



## **Redirect Health's 2nd Opinion Process**

#### **Step 1: Preparation**

Let us do the work. Redirect Health's expert care team will work with your doctors to prepare for your 2nd Opinion virtual consultation. Organizing appointments for x-rays, MRI's, lab work, and whatever else you need.



#### **Step 2: Discovery**

Join a live video consultation with Redirect Health's Medical Director and the appropriate specialist as they discuss your options and choices for the best care and outcome. Imagine having a trusted doctor at your side as the various testing and treatment pathway options are discovered.

And invite anyone you want - a family member, another doctor? This meeting is for you. It will be recorded so you can watch and share with whomever you wish.



#### **Step 3: Deciding Together**

There's no hurry. Sleep on what you just experienced. Then discuss your options and choices with Redirect Health's Medical Director. So you can decide together what makes the most sense for you.

# **Augment your plan by offering:**

**Health Reimbursement Account** (HRA) for Excluded Services

**Solutions for Organ Transplant** 

**Dental/Vision** 

**Critical Illness** 

Accident



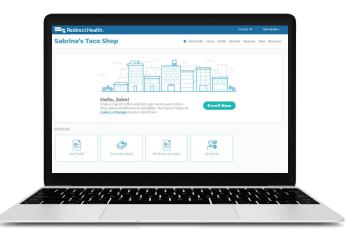
# **Pricing Details**

EverydayCARE® ERISA Self-Funded Plan for 2 to 19 Eligible Employees Effective 10/01/23

## **EverydayCARE® Hospitalization**

Managed by newpath	EverydayCARE®	EverydayCARE® Hospitalization
ACA Compliance Satisfies Penalty A (MEC)		
Employee Only	\$150	\$415
Employee + Spouse	\$270	\$820
Employee + Child(ren)	\$270	\$850
Employee + Family	\$400	\$1,200
Minimum Employer Contribution	100% of Employee Only	50% of Employee Only
Minimum Employee Participation	50% of Eligible Employees	

# We make enrolling your employees simple and easy!



## Centralized Portal for Brokers, Employer HR teams and Employees

### Open Enrollment & Add/Drop Process

- Enrollments completed no later than 15th of each month
- Receive a secure link to your applicable portal
- Seamless virtual enrollment process
- Viewable reports in real time
- Ask about our integrated payroll providers

At Redirect Health, our goal is to keep annual increases for collaborative and performing groups under 5%. We work hard to ensure that the costs remain manageable for our members. You can expect any price increases to take place around October 1st each year.

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